

ESPINHO

PG02-02-IMP-18 | 01 Classificação: 00.00.00

Age:	Years Sex		x	☐ Male		∏Female		Nation	Nationality		
How did you f	ind our cam	psite?	1								
☐ Internet ☐ Tourist guides ☐ Friends ☐ Othe						thers	l				
Length of stay	<b>/</b> :										
☐ 1 Night ☐ Between 2 and 3 nights ☐						□в	Between 3 and 5 nights  More than 5 nights				
Please give your opinion, by inserting "x" one of the options below, taking into account that: 1 = Poor, 2 = Fair, 3 = good and 4 = Very Good											
CAMPSITE AS	SESSMENT						1	2	3	4	Not applicable
1 - RECEPTIO	N							-			
Q1. Schedule											
Q2. Waiting Time Attendance											
Q3. Correct and complete information provision											
2 - FACILITIE	S							1	_		
Q4. Accessibility											
Q5. Localization											
Q6. Organization and functionality											
Q7. Quality and comfort											
Q8. Security / Surveillance											
Q9. Hygiene and cleaning											
3 - EMPLOYEES											
Q10. Sympathy and education of employees											
Q11. Equal treatment											
Q12. Speed in solving problems											
4 – POOL											
Q12. Timetable											
Q13. Cleanliness											
Q14. Safety											
5 - OTHER SE											
Q15. Cleaning	of Bathrooms										
-	Q16. Gardens										
Q17. Booking markings and management											
Q18. Concierge											
Q19. Price list											
6 – GLOBAL S	ATISFACTION	(Q20.)									
Sugestões / C	Comentários	:									



## **SATISFACTION SURVEY - PARK CAMPING**

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Thank you for your cooperation
Date:/